

WARRANTY

For:

Name and surname of the buyer or invoice/order number

WARRANTY CONDITIONS:

1. Q Stalyo GPM Sp. z o.o. Sp. k., ul. Przemysłowa 7A, 32-083 Balice, NIP 513-02-064-007, KRS 0000816056, hereinafter referred to as the Guarantor, guarantees the resistance of the Qstalyo PRO system to perforation corrosion.
2. The warranty for perforation corrosion is granted for a period of 25 years if the system is installed in an environment with a corrosivity class of C1-C3, and for 10 years in an environment with a corrosivity class of C4 outside the building. The corrosivity class is determined based on the provisions of PN-EN ISO 12944-2.
3. The warranty period begins on the date of purchase of the system.
4. The warranty is valid only for systems installed in the territory of the European Union, Russia, Belarus, Ukraine, Turkey, Tajikistan, Kazakhstan and South Korea.
5. The warranty is granted only to the extent referred to in Point 1 above and does not cover defects or damage to the system, in particular resulting from:
 - failure to use snow protection (snow fences, snow guards etc.)
 - cutting system components with high-speed cutters, such as an angle grinder
 - contact of the gutter system with copper components or water flowing down from copper components
 - improper storage and transport
 - installation contrary to the instructions provided in the manual attached to the warranty (also available at www.qstalyo.com) and good building practice
 - use of the system contrary to its intended use
 - use of components produced by other manufacturers
 - contact of the system components with aggressive chemical agents containing sulphur, chlorine, nitrogen compounds or mineral salts
 - mechanical damage
 - lack of regular cleaning and maintenance of the system. The gutter system should be checked twice a year
 - force majeure and other extraordinary weather conditions
6. The manufacturer permits slight differences in shade or gloss within products of the same colour due to different production processes of the:
 - brackets (fascia board brackets and rafter brackets), clamps, expansion joints and tees, which are powder coated
 - universal end caps made of hardened polyvinyl chloride (PVC-U)
7. The guarantor is not liable for any shade/gloss differences if the gutter system has been painted by the customer.
8. The guarantor reserves the right to modify or change the colour palette and discontinue delivery of the system, which does not exempt him from his obligations under the warranty.
9. The warranty is valid if the purchased goods have been installed not later than within 6 months from the date on the invoice.
10. If the system subject to a warranty claim is replaced, the new components supplied as replacements may differ in colour, shade or gloss.
11. The warranty covers the Qstalyo PRO gutter system installed at:

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City, street, house number, building type or descriptive location

12. The entity that has the warranty card is the only party entitled to use the warranty card.
13. The warranty is a voluntary declaration of the Guarantor to the extent specified in this warranty declaration. The entitled person, under the warranty, may only claim replacement of the system components with the properties referred to in Point 1 (above), which does not include the costs of delivering these components to the entitled person, nor the costs of stripping the faulty components and installation of the new components supplied by the Guarantor under the warranty. The above means that during the warranty period, the Guarantor's only obligation is to deliver free of charge defect-free components to the place the system was originally purchased.
14. The warranty does not exclude, limit or suspend the buyer's rights resulting from the provisions of the warranty for defects of products sold.

SUBMISSION AND HANDLING OF THE COMPLAINT:

1. The warranty claim must be submitted at the place of purchase of the system within 14 working days from the date of discovery of the defect being the subject of the warranty.
2. The claimant should attach a copy of the proof of purchase and the present warranty document.
3. The guarantor is obliged to consider the warranty claim within 30 days of its receipt.
4. The person submitting the warranty claim is obliged to enable the Guarantor to examine the legitimacy of the warranty claim by providing access to the installed system.
5. The installation manual of the Qstalyo PRO gutter system is attached to the present warranty card.